From: Jeremy Keller
To: Church, Dwayne
Subject: FirstForward Webinar: Learn how to report an incident to track important job occurances
Date: Friday, August 9, 2019 8:30:59 AM

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Hello Dwayne,

We hope you can join us for the next presentation in our series of interactive webinars aimed at helping you use your FirstForward account. The webinar on **August 15th at 2pm ET** is intended for FirstForward Members and will cover how to:

- **Experience a guided tour when you access the new Field Experience features within FirstForward.**
- **Report an Incident and add responders to keep track of important on-the-job occurrences.**
- **Receive an email and Web Notification when you have been identified as being on-scene as an incident responder.**
- **Add Activities to further document specific actions performed in response to the incident.**

We look forward to sharing this information with you and hearing your feedback.

Click here to join us for the FirstForward Webinar.
Enter as a guest and include your name.

Audio will be available via phone only. Please call in.
Phone number: (218) 862-1537
Access code: 53787#

Jeremy Keller
Customer Care Agent

Save the Date
August 15, 2-3pm ET

Nationally Certified Courses

Firefighter Cancer and Prevention

Our program can give your members a fighting chance to make it through their career cancer free and help your dept. reduce costs towards workers comp claims. Fire Departments will be able to conduct a “self exam” to see how their current practices compare to the best practices available.

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Facial Recognition Technology and Best Practices

Facial Recognition (FR) is becoming a key part in ever-growing “tool kit” for Law Enforcement Agencies. This course will provide an in-depth overview of the current state of Facial Recognition Technology, legal aspects, and best deployment practices. It will then look to where FR is headed, showing nationwide, cloud-based databases of 18 million open-source images of LEA mugshots and known sex offenders.

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